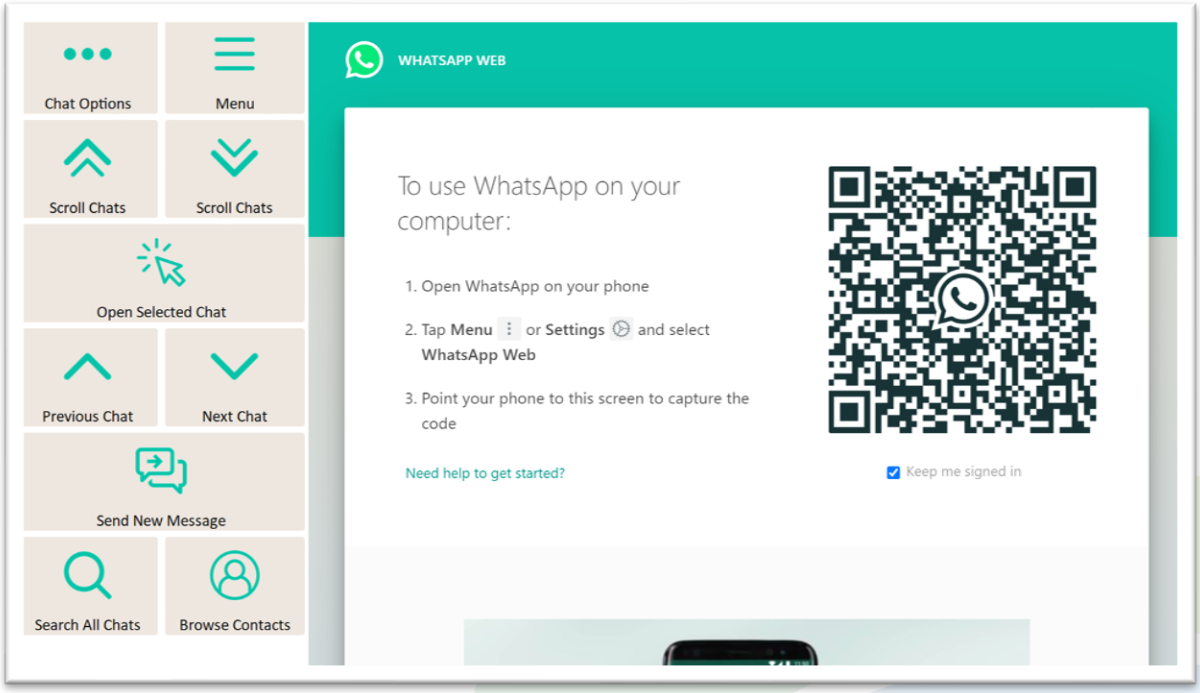
Digital life made easy

Join-In for Grid 3

WhatsApp



Getting Started

- Requirements – to use Join-In WhatsApp you need to install WhatsApp on your smartphone or tablet with cellular connectivity.

- Using Join-In WhatsApp for the first time – After selecting ***Join-In WhatsApp*** from your Grid 3 Grid Explorer, you will see a scan QR code prompt. Follow the instructions provided by WhatsApp:

1) Open WhatsApp on your phone.

2) Tap ***Menu*** or ***Settings*** and select ***WhatsApp Web***.

3) Point your phone to the screen to capture the code.

- You are now ready to use Join-In WhatsApp, and you will not need to log in when you use the application again every time you open the application.

- Note – Join-In WhatsApp uses WhatsApp Web. WhatsApp Web requires your phone or tablet to be connected to the internet.

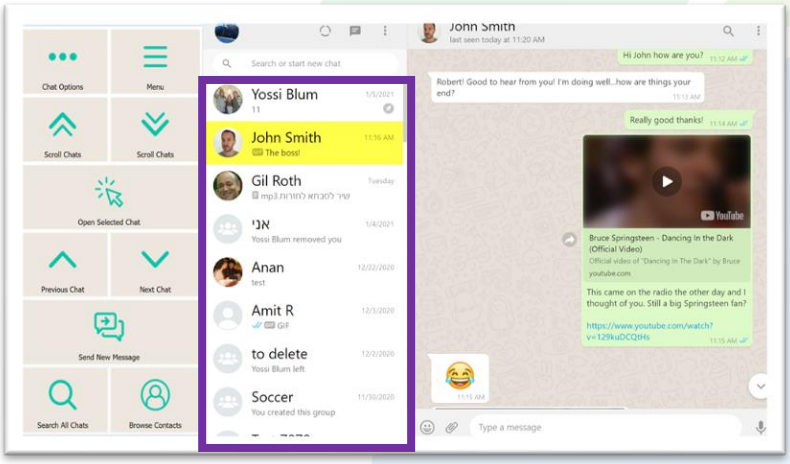
- Join-In Gridsets are available in different languages and optimized for use with different input devices. For most apps there is also a regular 'Full' version and a 'Lite' version with larger buttons and almost identical functionality. Please refer to the Join-In for Grid 3 **Getting Started** guide for information on how to download the Gridsets that are best for you.

Chats View and Messages View

- The WhatsApp Web interface is divided into two panels. On the left side of the screen is a scrollable list of all your ***Chats***, and on the right side of the screen is a scrollable list of all the ***Messages*** within the currently selected chat.
- Accessible WhatsApp provides separate navigation and interaction controls for working with each of these panels (shown with **purple** borders below).
- You can jump back and forward between chat controls and message controls with the ***Open Selected Chat*** and ***Exit Chat*** buttons.

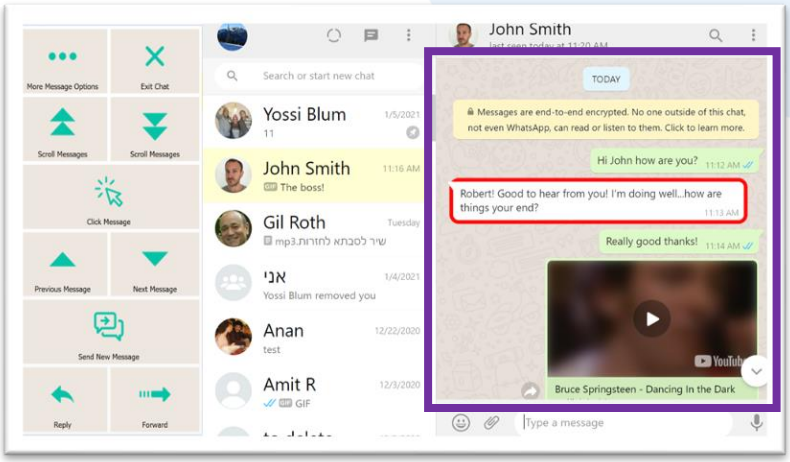
Chats View

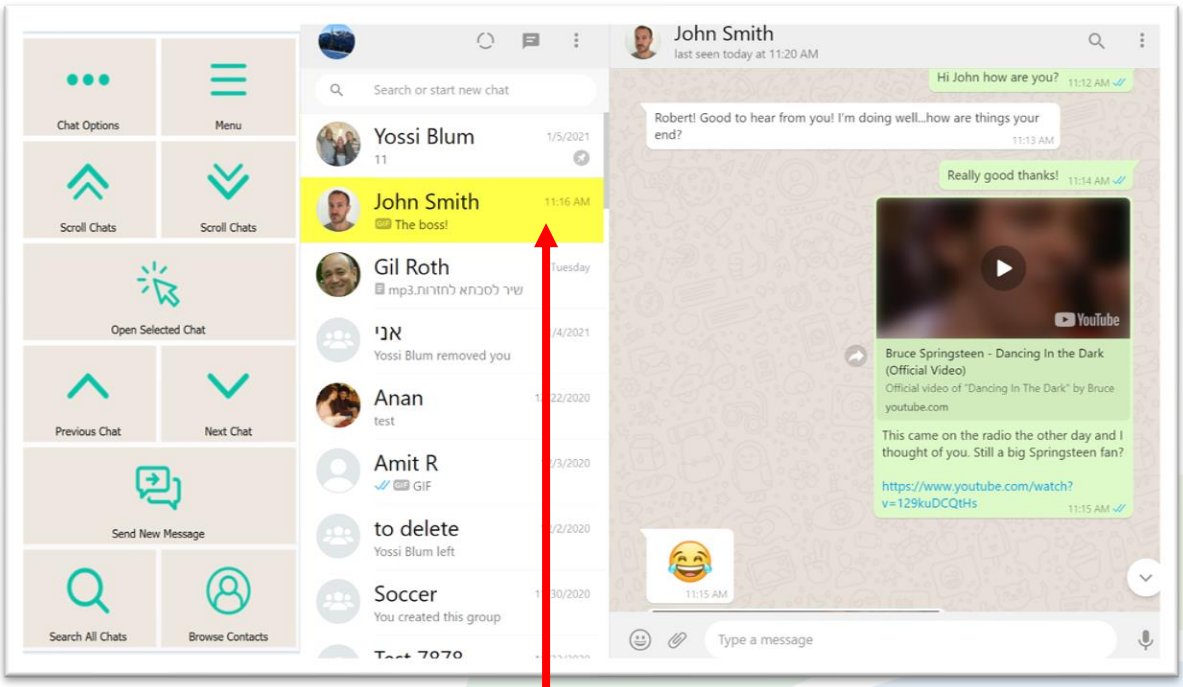
- In ***Chats View*** a clear yellow background shows your currently selected chat.



Messages View

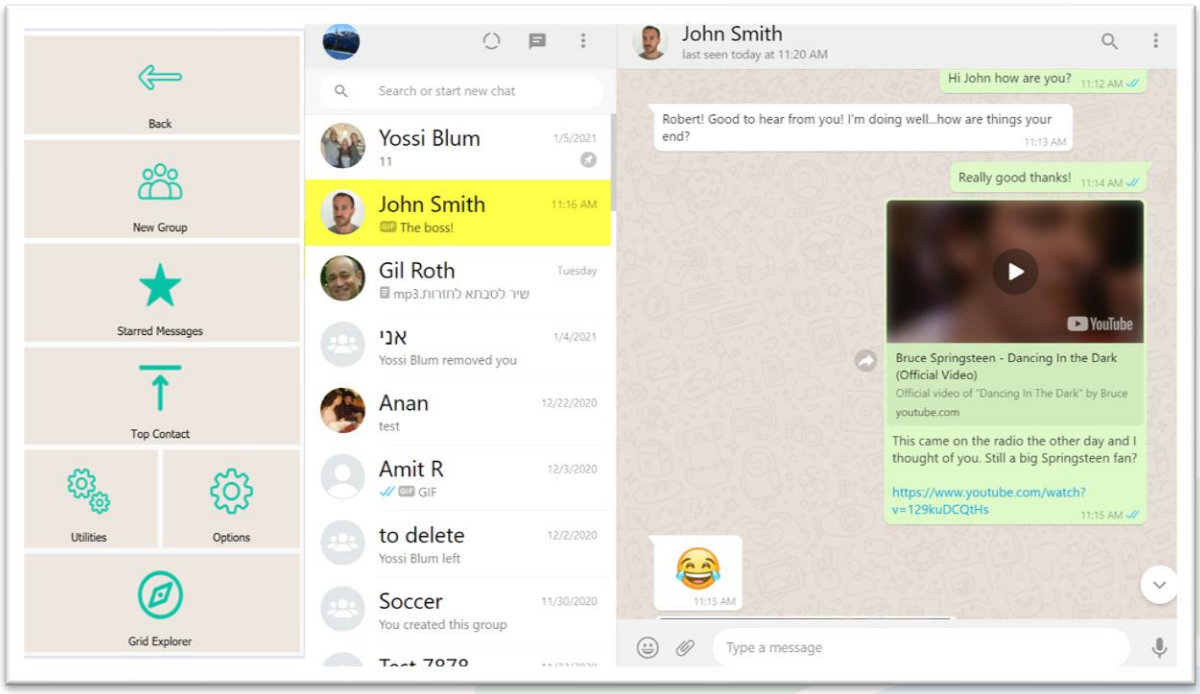
- In ***Messages View*** a red border shows around the currently selected message, and the yellow background of the currently selected chat becomes faint.





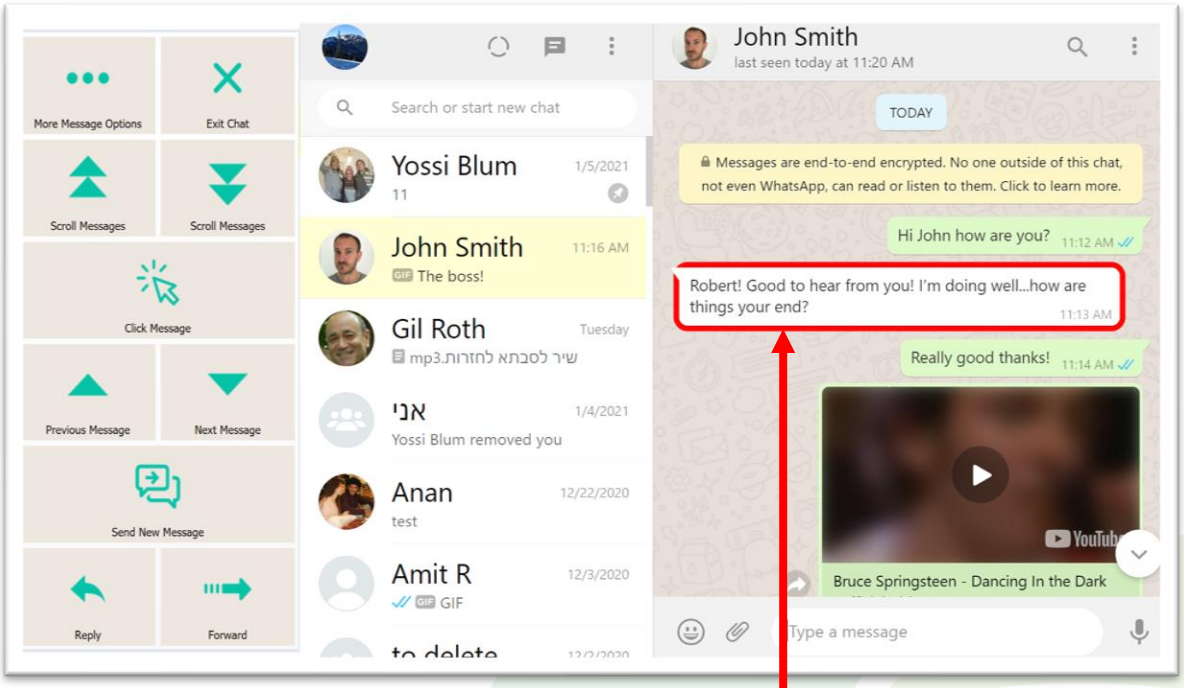
Chats View

- The yellow highlight background shows the currently ***Selected Chat***. Many of the actions you can perform on this page relate specifically to whichever chat is currently selected, so you should always note which one is highlighted.
- ***Menu*** – go to Join-In WhatsApp menu.
- ***Next / Previous Chat*** – move the ***Selected Chat*** highlight up or down by one.
- ***Scroll Chats*** – move the ***Selected Chat*** highlight up or down by a whole page.
- ***Open Selected Chat*** – takes you to ***Messages View*** for the ***Selected Chat*** to scroll and interact with the messages in this chat.
- ***Send New Message*** – open ***Send Message Controls*** and send a message to the ***Selected Chat***.
- ***Browse Contacts*** – open a popup table to find a contact you are looking for.
- ***Search All Chats*** – search all your chats to find a contact or message.
- ***Chat Options*** – access a range of additional actions that can be performed on the currently ***Selected Chat***: ***Enlarge Contact Picture***, ***Archive Chat***, ***Read Chat Name***, ***Exit Group***, ***Pin / Unpin***, ***Delete Chat***, ***Mute Notifications*** and ***Search This Chat*** only (instead of search all chats).



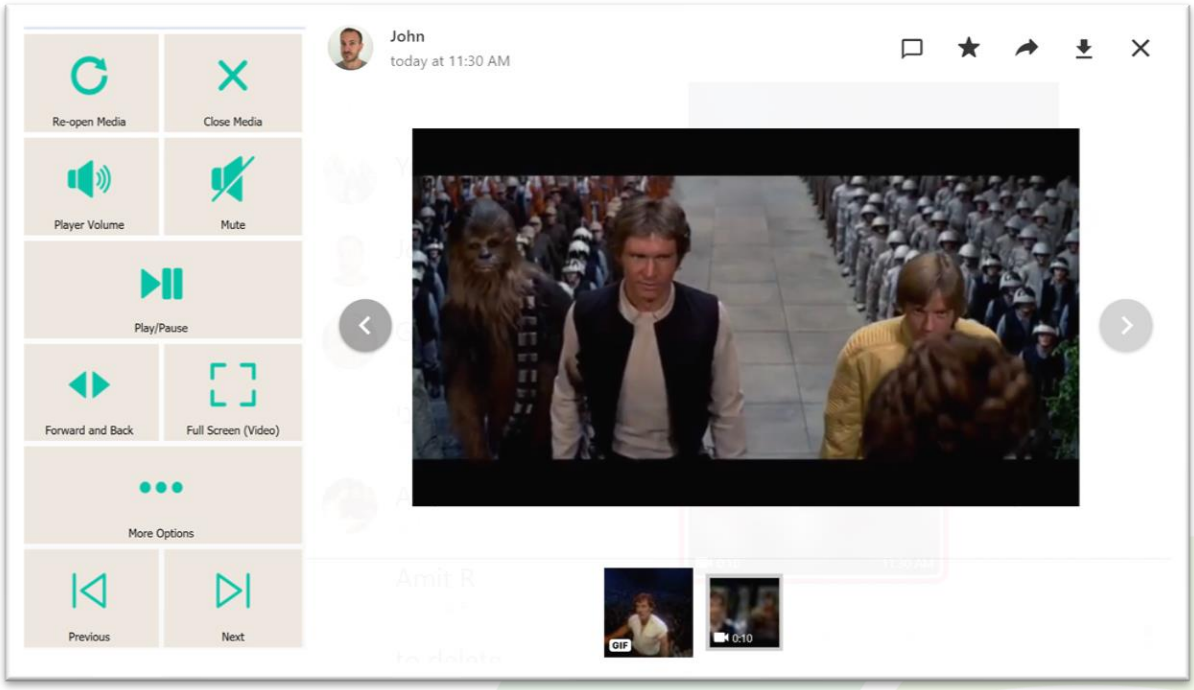
Menu

- ***Back*** – go to ***Chats View***.
- ***New Group*** – create a new group chat and invite your contacts to join it.
- ***Starred Messages*** – WhatsApp allows you to ***Star*** messages that you want to be able to find again easily later. This is done when you are in ***Messages View***. ***Starred Messages*** takes you to a list of all the messages you have previously starred.
- ***Top Contact*** – go back to the contact at the top of your chats after you have been scrolling or visited an old chat. Your ***Top Contact*** will be the most recently active chat, or you can keep important chats permanently at the top by going to ***Chats View*** => ***Chat Options*** => ***Pin*** chat.
- ***Utilities*** – ***Recover*** or reopen WhatsApp, ***Block Touch*** or ***Allow Touch*** access, close windows you do not need, close popup messages, zoom in or zoom out…
- ***Options*** – change the computer volume, use Auto-Read, toggle WhatsApp dark mode, toggle text enlargement and adjust text size, access the Join-In Settings app.
- ***Grid Explorer*** – exit Join-In WhatsApp.



Messages View

- The currently ***Selected Message*** is shown with a red border frame. Many of the actions you can perform on this page relate specifically to whichever message is currently selected, so you should always note which one is highlighted. The ***Selected Chat*** is highlighted with a faint yellow background.
- ***Exit Chat*** – takes you back to ***Chats View***.
- ***Next / Previous Message*** – move ***Selected Message*** border up or down by one.
- ***Scroll Messages*** – move the ***Selected Message*** border up or down by a page.
- ***Click Message*** – this button allows you to interact with the selected message when it contains media, links or other additional content. You will be shown a popup Redirect Message after clicking, to help you get to the right buttons for the content of the message – see **Page 10**.
- ***Send New Message*** – open ***Send Message Controls*** and send a new message to this chat.
- ***Reply*** – open ***Send Message Controls*** and reply to the currently ***Selected Message***.
- ***Forward*** – forward the ***Selected Message*** to any of your contacts.
- ***Message Options*** – access a range of additional actions that can be performed on the currently ***Selected Message*** or all the messages in this chat – ***Star Message, Read Message, Translate Message, Delete Message***, ***Message Info***, ***Select Messages,*** go to ***Last Message***.



Video Player

- The videos and images in your messages can be opened and browsed as a gallery for each chat in WhatsApp. Most of the buttons on this page can only be used on videos and will not do anything if you have a photo open.

- ***Close Media*** – close the image or video and go back to Messages View.

- ***Re-Open Media*** – if you image / video closes for some reason and you still have the message selected, trying using this button to re-open.

- ***Play / Pause*** – play or pause (video only).

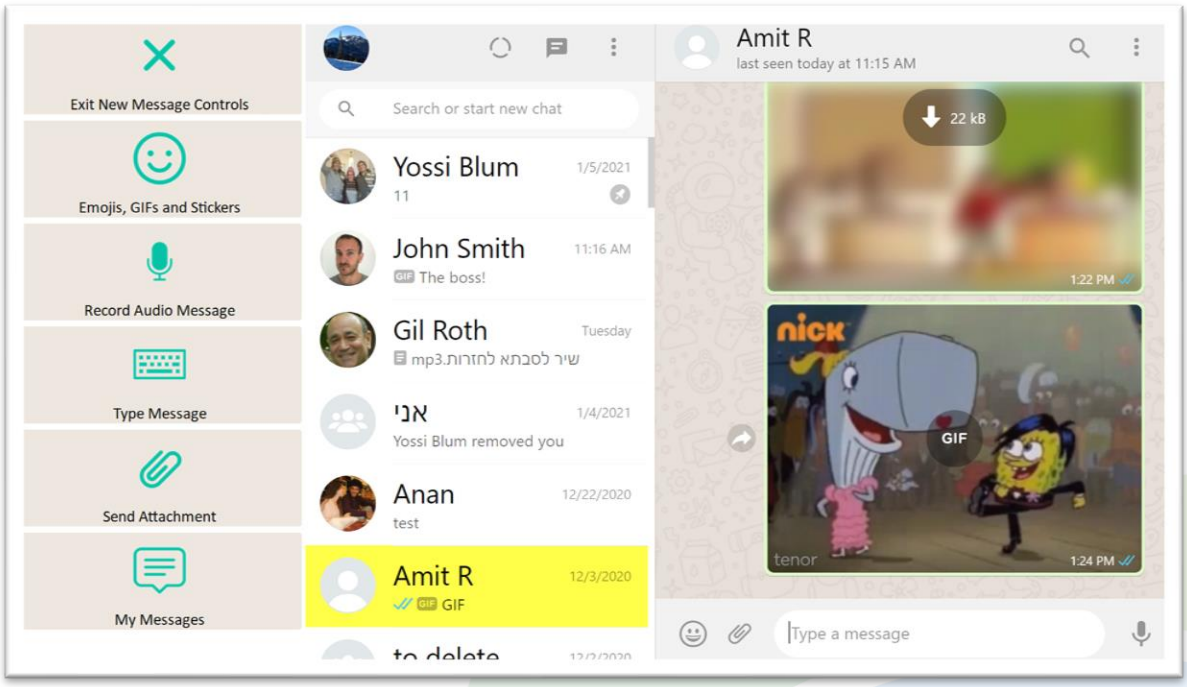
- ***Forward / Back*** – go to a page allowing you to jump forward or backward in the video being played (video only).

- ***Player Volume*** – go to a page with video volume controls (video only). .

- ***Full Screen*** – view at full size with Join-In Full Screen Video Player (video only).

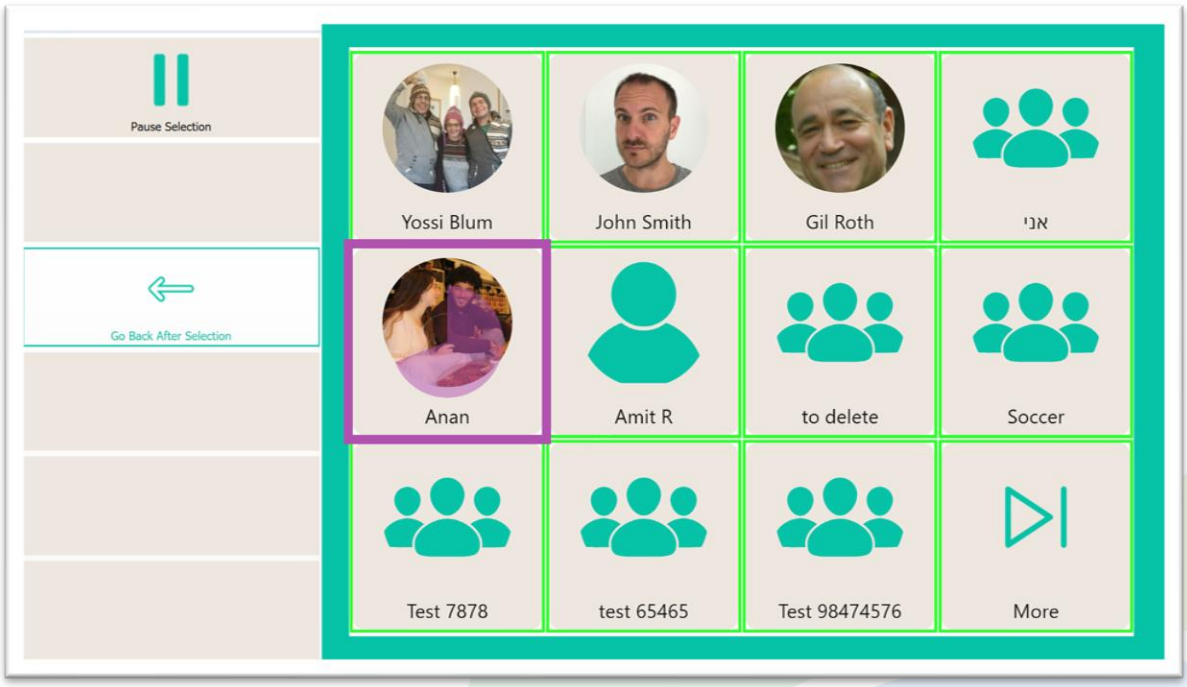
- ***Previous / Next*** – browse the other media items in the history of this chat in gallery view.

- ***More*** – see other actions that might be available for this media item, such as ***Star***, ***Go to Message***, ***Download***, ***Forward***, ***Reply***, ***Message Details***, ***Delete***.



Send Message Controls

- You can send a new message to the currently ***Selected Chat*** from either the ***Chats View*** or the ***Messages View***. You will see a menu like the one shown here either if you are sending a new message or a reply to another message.
- ***Emojis, GIFs and Sticker*** – quickly access a huge range of fun icons and media provided in WhatsApp.
- ***Record Audio Message*** – use your device microphone to record and send sound.
- ***Type Message*** – open the keyboard to type a message.
- ***Send Attachment*** – use a popup file dialogue to send ***Photos and Videos*** or a ***Document*** saved on your device, take and send a new picture with your device ***Camera***, or share a ***Contact*** to pass on someone's details.
- ***My Messages*** – access and manage your saved quick messages.

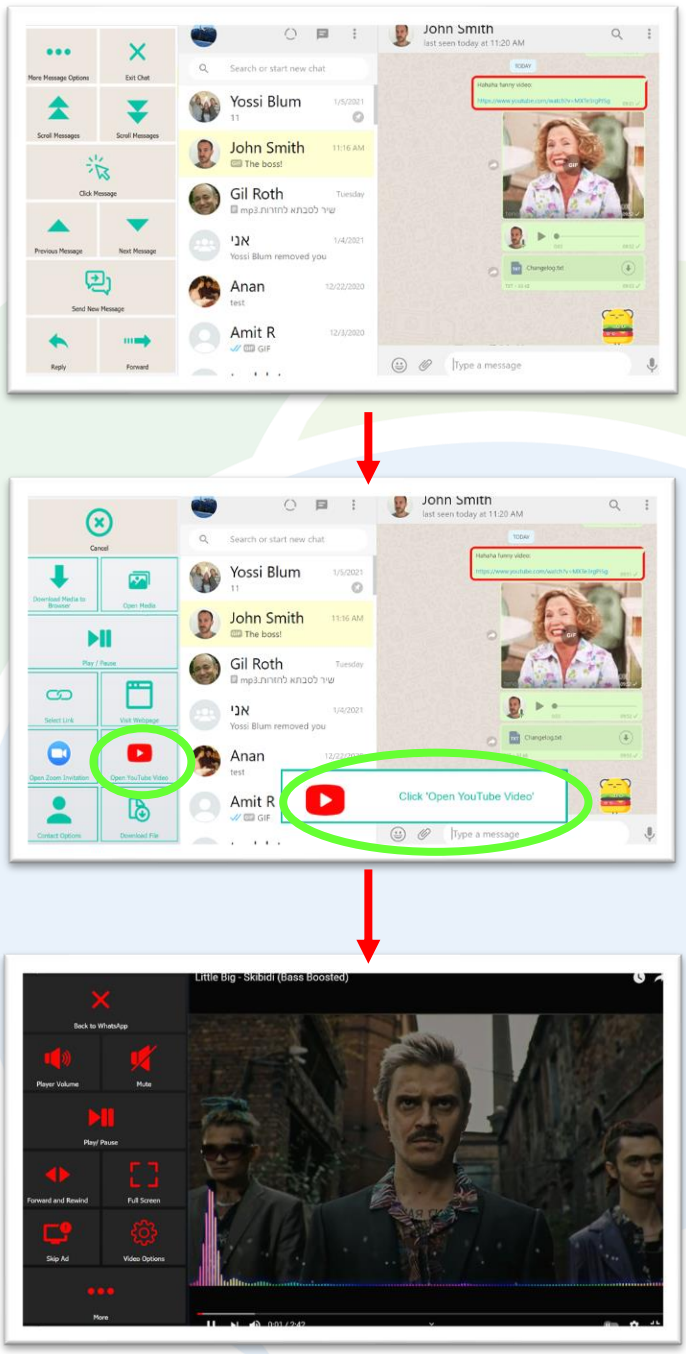


Browse Contacts

- Clicking ***Browse Contacts*** in opens a popup table to display all your chats, in order of how recently they have been active. You will be redirected to a menu toolbar to help you choose one based on your accessibility settings.

- The buttons you see here depend on which control method your Gridset is optimized for; ***Switch***, ***Eye Gaze***, ***Touch*** or ***Mouse Dwell***. Consult the **Join-In Settings** training cards for more information on how different versions of Join-In Gridsets work in situations like this.

- If you are using the ***Eye Gaze***, ***Touch*** or ***Mouse Dwell*** optimized versions of Join-In SMS, you will see a popup ***Redirect Message*** appear at the bottom of the page after selecting a contact.

Redirect Messages

- Join-In WhatsApp allows you to interact with different types of messages.
- Using ***Click Message*** when a message is selected in the ***Messages View*** will make a popup ***Redirect Message*** appear at the bottom of the page.
- When you see this message, click the corresponding ***Redirect Button*** (e.g. ***Open Media, Download File, Open YouTube Video, etc.***) to redirect to the page you need.
- Redirect Buttons appear in different colors to the main theme. This is to emphasise that they are expected to work alongside a popup message. Always check for a message before clicking a button with different colors.